VISSARI RANGEHOOD WARRANTY

This Warranty is provided by Rangehood Solutions Bay of Plenty Ltd – Stock agents for Vissari Rangehoods.

This Warranty covers the following Vissari Onboard Motor Rangehoods used in domestic or household applications:

All Vissari Rangehoods are covered with a 2 year Warranty from the date of purchase

- This warranty only applies in New Zealand
- The customer must produce the original invoice as proof of the original purchase date

Warranty Exclusions:

The Warranty does not apply where, in Vissari Rangehoods opinion:

- The product has been repaired or serviced by an unauthorised appliance service agent
- The Rangehood was not installed in accordance with our instructions
- The product was not cared for in accordance with our instructions
- The defect is caused by misuse, wear and tear, dirt, fire or accidental damage
- LED light replacements are not covered
- Service Agent call out costs, if the Rangehood is found to be in normal working order
- The customer must provide the original invoice as proof of the original purchase date
- Costs incurred on Installation or removal of a product, or any reinstallation or any
 associated costs are not covered by this warrenty
- The repairs relates to the replacement of consumable parts such as fuses in plugs
- Damage of defects have not been reported within 48 hours of delivery, otherwise no claim will be recognised
- The breakdown occurs after the expiry of the warranty period

How to make a Claim:

You may make a claim under this warranty by emailing us at <u>admin@rangehoodsolutionsbop.co.nz</u> or calling us direct on 0800 55 33 22. Please send a copy of your invoice for proof of purchase.

